

**From:** XXXXXXXX  
**Sent:** 27 February 2024 15:12  
**To:** Licensing <licensing@herefordshire.gov.uk>  
**Subject:** Tweet bar concerns

Dear Sir/Madam

Im writing this complaint to bring to your attention the recent disturbance and absolute reckless behaviour from Tweets bar and kitchen Ross-on-wye I am a paramedic so am required to do certain shift patterns for a 12 hour shift so require sufficient rest and to recuperate.

The noise and behaviour which occurred for the 3 Saturday nights. The music has been blasting past 2am. When customers do exit the premises fights and reckless behaviour seem to breakout as I have said I need my rest due to my job role but unfortunately haven't been able to. This is now effecting my mental health and my ability to focus when on shift and I fear if this sort of behaviour is going to continue I will end up having to go on sick leave or resign from my current position or seek different accommodation which would have further effects on my mental health.

I would be appreciate if you could discuss my concerns of the premises.

I look forward to getting this matter resolved.

Yours sincerely

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**From:** Licensing <licensing@herefordshire.gov.uk>  
**Sent:** 27 February 2024 15:54  
**Subject:** Tweet Bar -Ross-on-Wye

Good afternoon

Thank you for sending your comments through regarding the above.

Before I can address them, please could you confirm the following?

- Are you writing in about Tweet Bar or the newly named premises Wye Lounge (formerly Tweet) which is at the same address?

- Are you making representation/objection to the application in consultation period?

Once I am in receipt of your response, I am able to advise further

Many thanks

Licensing Team  
Economy and Environment Directorate  
Tel: 01432 261761  
Plough Lane, Hereford. HR4 0LE

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**From:** XXXXXX  
**Sent:** 27 February 2024 16:48  
**To:** Licensing <licensing@herefordshire.gov.uk>  
**Subject:** Re: Tweet Bar -Ross-on-Wye

Good afternoon,

Thankyou for your reply ,

I am indeed referring to Wye lounge

And would like to object the application within the consultation period .

I look forward to your response.

Yours sincerely

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**From:** XXXXXXX  
**Sent:** 27 February 2024 09:10  
**To:** Licensing <licensing@herefordshire.gov.uk>  
**Subject:** Tweet bar Ross on Wye

I live approximately 250 yards behind the Tweet bar, along Church Street. I have been a customer in Tweet bar, formerly Leonard's on several occasions and early on in the evening, it is a pleasurable experience. However, the late night opening over the last couple of weeks or so have caused me considerable distress

I have 2 children under the age of 8, and they have been woken at late times of the night with loud music, and youths outside in the street with their alcohol shouting, screaming, even fighting. I have video evidence of this. They congregate outside the front door. Many look underage and I feel there is no leadership at the cocktail bar to monitor the ages of customers.

The first disruptive night was 16th February. We were awoken at around 12 midnight. The volume of the music was ridiculous, and causing vibrations. And this continued until almost 2am. When it closed the music went off and we were further disrupted until almost 3am by the house of fighting and shouting and screaming causing my children distress. A very similar experience was also suffered on the 24th February.

I have no objections to Tweet having a profitable business, but I really think that they should be able to only open until 11 or 11.30 as they can clearly not control the clientele. The late night opening that we as a community are experiencing is making our lives a misery.

Thank you for your time.

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**Sent:** 27 February 2024 15:54  
**Subject:** Tweet Bar -Ross-on-Wye

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Plough Lane, Hereford. HR4 0LE

**From:** XXXXXXXXX  
**Sent:** 27 February 2024 16:23  
**To:** Licensing <licensing@herefordshire.gov.uk>  
**Subject:** Re: Tweet Bar -Ross-on-Wye

Thank you for replying to me

The building is still addressed as Tweet bar but I did see a poster with the name change so yes the new business name I think.

Either way yes please I would like to object within the given period.

Yours sincerely

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**From:** XXXXXXXXX  
**Sent:** 27 February 2024 14:43  
**To:** Licensing <licensing@herefordshire.gov.uk>  
**Subject:** Complaint Tweet bar and kitchen , ross on wye

To whom ever it may concern

I wish to make you aware that noise and disturbance from Tweets bar and kitchen is disturbing my family to such an extent that it is affecting the enjoyment of our home and effecting the sleep of my children

Specifically the noise and incident which occurred Saturday 24/02/2024 around 1.30am. Loud music could be heard from the premises throughout the night and on closing a disturbance broke out where several customers were fighting.

In view of this, I would be grateful if you could review the premises and license conditions , I understand that the premises is newly reopened and have never had a problem previously with noise or disturbance since I have lived at my property but if this is going to be a ongoing problem I will unfortunately have to seek new accommodation which will have a detrimental impact on me and my family.

I would prefer to see whether we could reach an amicable solution, however, if this is not possible I will have no alternative but to pursue more formal action.

I look forward to your co-operation in this matter.

Yours sincerely

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**From:** Licensing <licensing@herefordshire.gov.uk>  
**Sent:** 27 February 2024 15:54  
**Subject:** Tweet Bar -Ross-on-Wye

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Tel: 01432 261761  
Plough Lane, Hereford. HR4 0LE

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**From:** XXXXXXXX

**Sent:** 27 February 2024 17:42

**To:** Licensing <licensing@herefordshire.gov.uk>

**Subject:** Re: Tweet Bar -Ross-on-Wye

Hi,

I'm sorry If I got name wrong yes I can confirm I mean the wye lounge and I am objecting the application in the consultation period.

Yours sincerely

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